The Panel



Patrick Heath-Lay
People's Partnership



Trevor Williams
Thales UK



Sally Brown
Gatwick Diamond Business



Jon Trigg
Freedom Works

MANOR ROYAL
BUSINESS DISTRICT
CRAWLEY & GATWICK

Manor Royal Matters 2026 Fireside Chat

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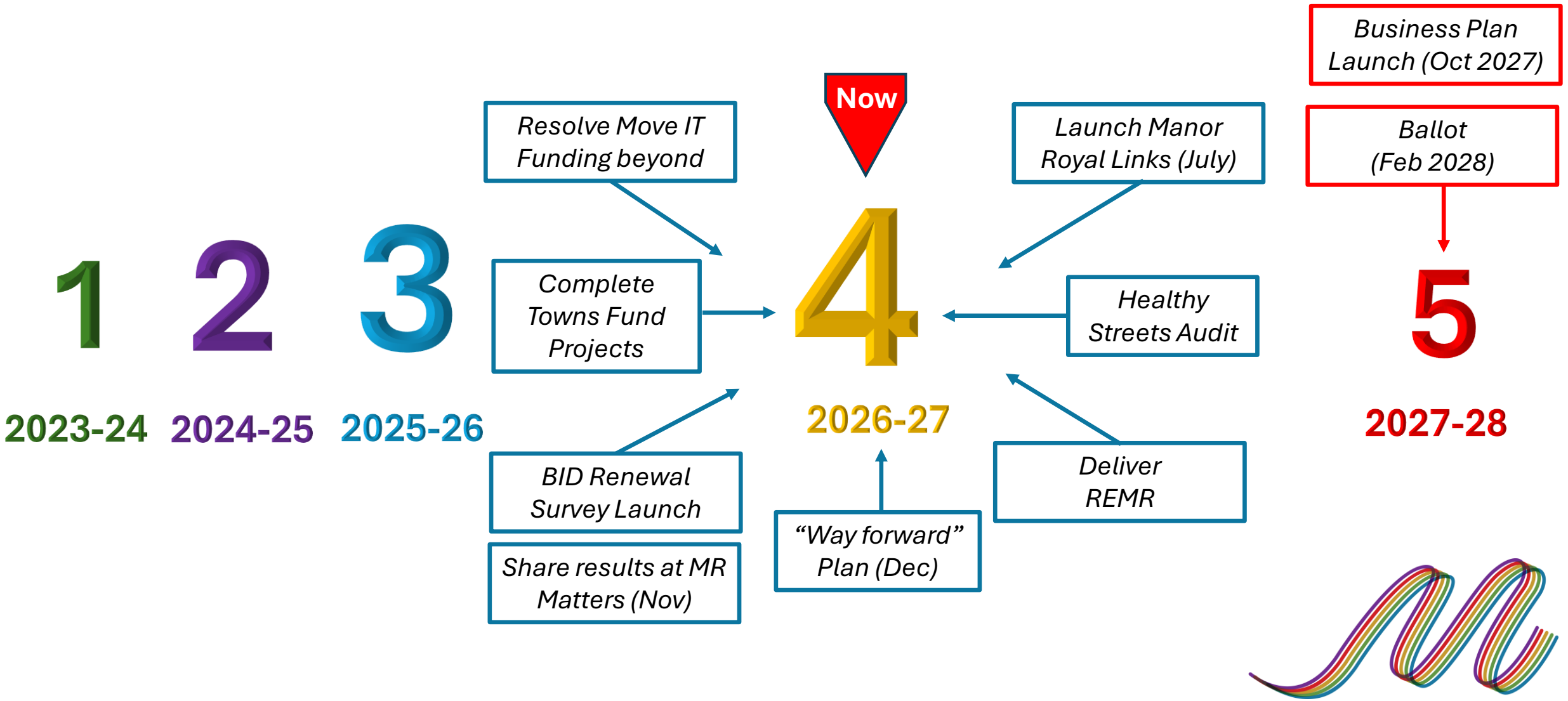
THE FUTURE

Survey Results & Business Plan themes (2028-33)

See Your Feedback (pages 14 & 15)

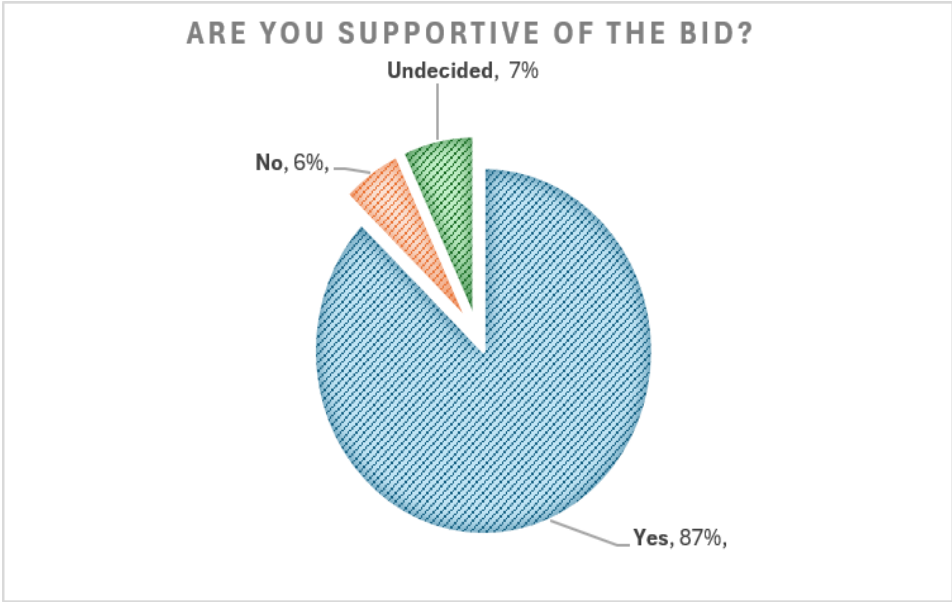
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Approaching the next BID Term



Support holding up

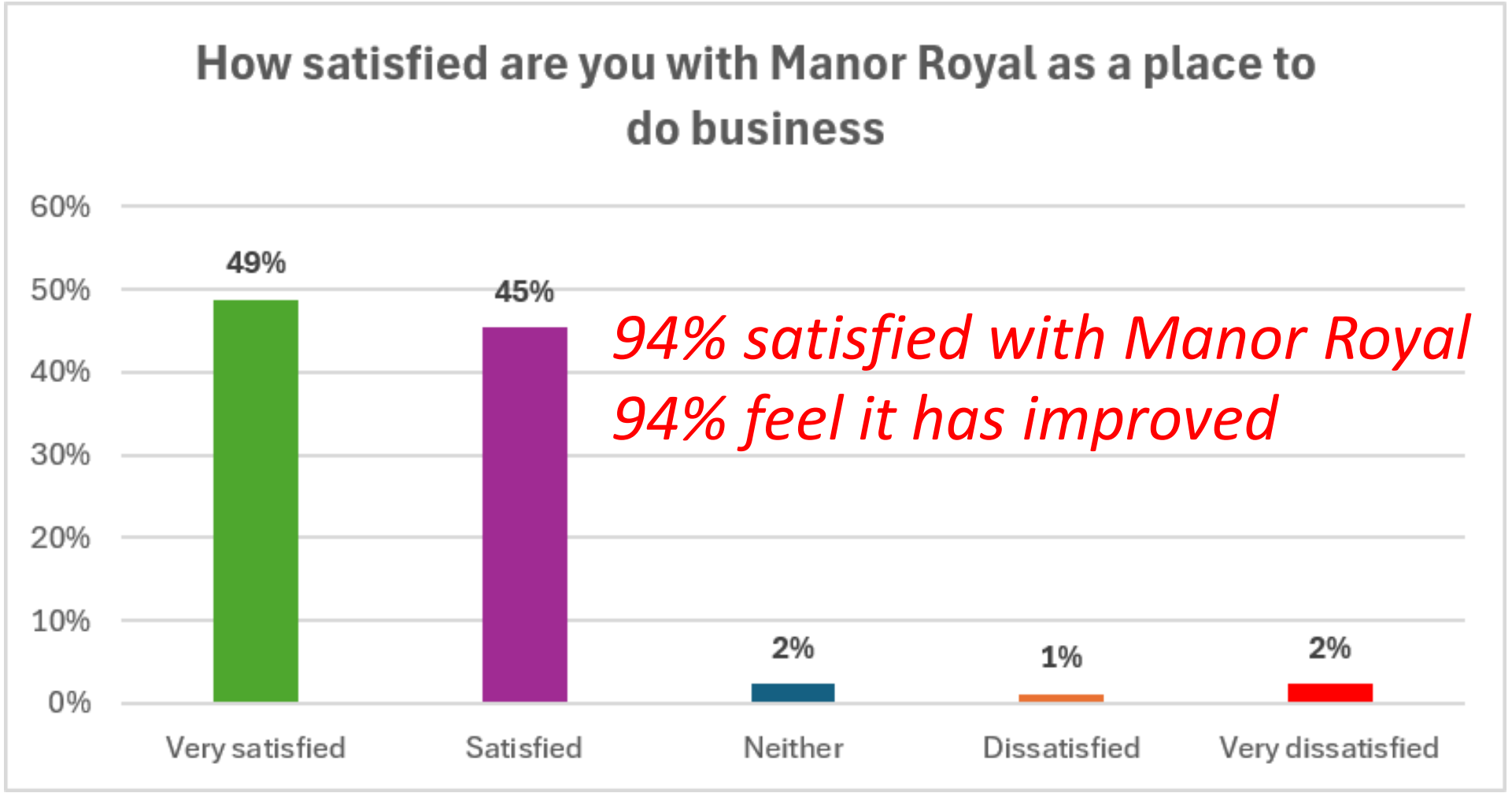
BID Survey 2026	Number		Rateable Value	
Total number of levy payers	541		91,942,500	
Levy Payer Response Rate	102	19%	23,771,250	26%
Supportive Levy Payers	91	89%	22,394,500	94%
Not Supportive Levy Payers	6	6%	765,000	3%
Undecided Levy Payers	5	5%	611,750	3%
Ballot Result 2023				
Total number of voters	534			
Votes cast	178	33%	35,472,000	
In favour	158	89%	33,124,750	93%



High levels of support for the BID

Similar to last ballot

Good satisfaction with the place

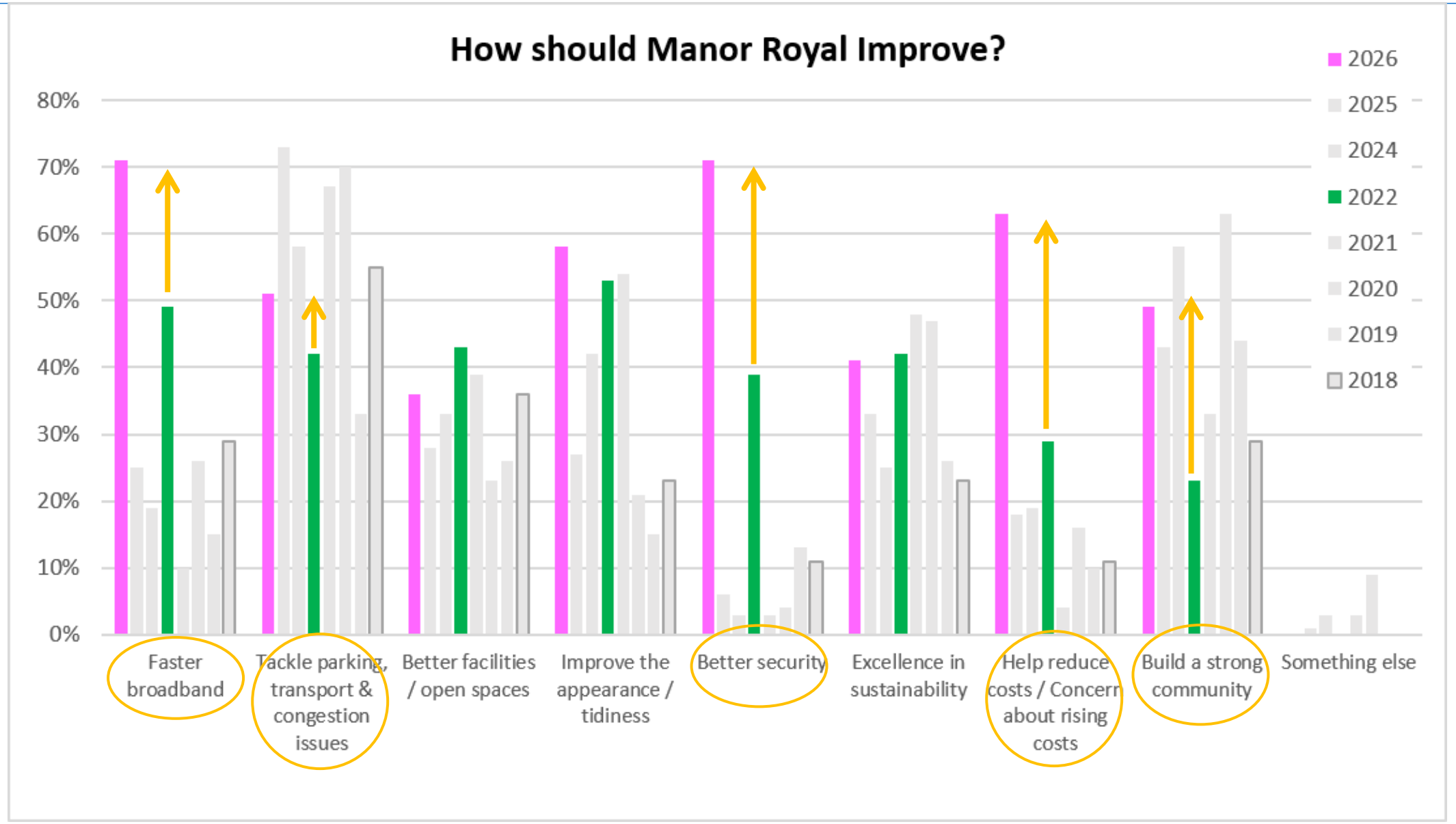


Top 10 business priorities

How important are the following issues to your business?	% Very Important	Very important Top 5	% Very Important / Important
Security and safety	71%	**=1**	95%
Tidiness (litter & rubbish)	58%	**5**	94%
Condition of roads and pavements	60%	**4**	93%
Rising costs / inflation	63%	**3**	92%
Traffic and congestion	51%		90%
Broadband speeds	71%	**=1**	85%
Quality of the street scene (how the place looks)	55%		84%
Staff recruitment	34%		81%
Parking	51%		80%
Interest shown by local Councils	44%		80%

Bubbling under: Quality of facilities (79%), Gatwick Expansion (77%), Being more sustainable (77%), Training & development (71%), Provision of open spaces (71%)

Changing priorities / emphasis?

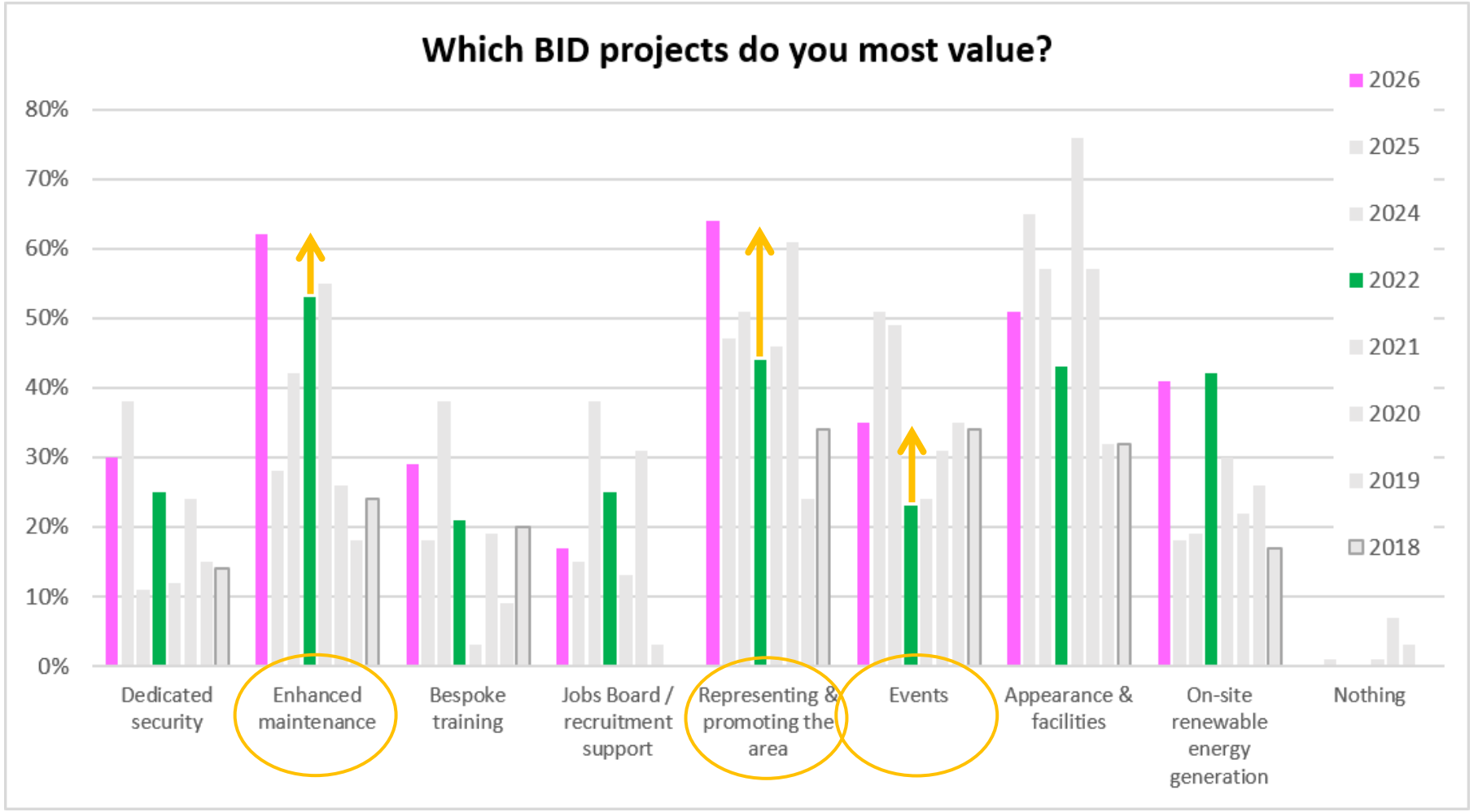


Top 10 BID services

BID services valued by businesses	% Very Important	Very important Top 5	% Very Important / Important
Keep the place tidy and well-maintained	62%	**2**	92%
Represent and lobby on behalf of Manor Royal (e.g. to Council)	64%	**1**	89%
Lobby for investment in roads and pavements	48%		88%
Improve the facilities and infrastructure	51%	**=3**	87%
Action on traffic and congestion issues	50%		86%
Attract more investment to the area	51%	**=3**	84%
Make the broadband faster	45%		83%
Additional security measures (CCTV / radios / Business Watch)	48%		81%
Improving the environment and sustainability	39%		79%
Help solve parking problems	33%		75%

Bubbling under: Cheaper renewable energy (73%), Additional security (73%), Regular comms (68%), Promoting businesses to the wider area (67%),Improving cycling & walking facilities (67%)

Changing priorities or emphasis?



Similar patterns. More emphasis.

Top 3 priorities

Top Priority #1	Mentions
Security	14
Local business	11
Parking	10
Traffic & congestion	10
Facilities	8
Transport	5
Sustainability	3
Attract investment	2
Infrastructure - roads	2
Lobbying	2
Maintenance	2
Promotion	2
Training	2
Broadband	1
Energy	1
Protection of commercial space	1
Recruitment	1
Sponsorship	1
Technology	1

Top Priority #2	Mentions
Security	9
Local business	7
Parking	7
Maintenance	6
Broadband	5
Travel / Transport	5
Sustainability	5
Traffic & congestion	5
Roads and pavements	4
Training	4
Attract investment	3
Infrastructure	3
Energy	3
Facilities	3
Promotion	2
Recruitment	2
Public Realm	1
Lobbying	1
Other - technology	1
Social Value	1
Staff Discounts	1

Top Priority #3	Mentions
Roads & pavements	8
Local business	8
Attract investment	6
Parking	6
Broadband	4
Lobbying	4
Other	4
Security	4
Maintenance	3
Transport	3
Facilities	2
Sustainability	2
Traffic & congestion	2
Communications	1
Recruitment	1
Social value	1
Staff Discounts	1
Training	1

Security. Parking. Supporting local businesses / networking.

Future considerations

Increasing maintenance obligations

Social value, community, Sustainability

Keeping up appearances



Perceived value & excitement

Asset management obligations

*"For Manor Royal to be **widely regarded** as the place where companies and people **choose to be** for the strength of its **community** and the **quality** of its trading and working **environment**."*

Rising cost of services

Influence & lobbying

Raised expectations?

Curse of complacency

Less "other" funding

Limited scope for levy increase

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www.manorroyal.org/awards

Celebrating the outstanding contributions





12 May 2027 @ Stanhill Court Hotel

www.manorroyal.org/awards

The Categories – could it be you?

For people

- *Community Champion*
- *Outstanding contribution to kindness*
- *Long service*
- *Brilliant boss*

For businesses

- *Considerate business*
- *Social conscience*
- *Improving our environment*

OPENS JANUARY 2027, FREE ENTRY

www.manorroyal.org/awards

An untrustworthy guest speaker?



Amanda Collier

- *Traitors Season 4 (2026)*
- *Pre-show checks discovered life altering health issue*
- *Battled adversity to become a senior Met Police Detective*
- *Describes herself as “really competitive” who has “learned to cope with losing”*

www.manorroyal.org/awards

Thank you

Manor Royal Christmas

10 December 2026



What?

Christmas event at Jaguar Land Rover

www.manorroyal.org/events